



# City of Newport Beach

Revenue Division  
P.O. Box 4923  
Whittier, CA 90607  
www.newportbeachca.gov

## MUNICIPAL SERVICES STATEMENT

[1/2]

### ACCOUNT SUMMARY

Name:	JONES, KAYLA
Account #	5402830-12345
Service Address:	123 OCEAN BLVD #A
Meter #:	45267057
Statement Date:	3/23/2017
Due Date:	4/17/2017
Total Amount Due:	\$130.60

### IMPORTANT INFORMATION

Please visit the City website for your watering days! [www.newportbeachca.gov/wateringdays](http://www.newportbeachca.gov/wateringdays). View your next period water reduction goal! [www.newportbeachca.gov/wateruse](http://www.newportbeachca.gov/wateruse). Violations of the City's drought regulations may be subject to administrative citations with penalties of \$100 to \$500 per violation. For more information on the drought, available rebates and other information please visit [newportbeachca.gov/water](http://newportbeachca.gov/water) or call 949-644-3388.

### WATER USAGE AND CONSERVATION

Hello. This is a sample message. Have an excellent day.

### BILLING DETAILS

Water Conservation Route: 540

**SERVICE PERIOD:** 1/10/17 to 3/23/17

Current Reading: 03072017

<b>WATER CHARGES:</b>	<b>QTY:</b>	<b>RATE:</b>	<b>TOTAL:</b>
WATER SERVICE 1"/BI-MO	1.00	\$57.58	<b>\$57.58</b>
WATER USE HCF	1.00	\$43.12	<b>\$43.12</b>

<b>SEWER CHARGES:</b>			
SEWER SRV/BI-MO	1.00	\$9.00	<b>\$9.00</b>
HCF SEWER USE	1.00	\$4.90	<b>\$4.90</b>

<b>OTHER CHARGES:</b>			
RECYCLE/BI-MONTHLY	1.00	\$6.00	<b>\$6.00</b>
FIRE MEDIC / BI-MONTHLY	1.00	\$10.00	<b>\$10.00</b>

Billing Summary	<b>\$130.60</b>
Previous/Beginning Balance	<b>\$0.00</b>
Payments Applied - THANK YOU	<b>\$0.00</b>
Total Adjustments	<b>\$0.00</b>
<b>Total Amount Due</b>	<b>\$130.60</b>



# City of Newport Beach

Revenue Division  
P.O. Box 4923  
Whittier, CA 90607

Please provide/update the e-mail address and phone number so the City may contact you about water service problems.

Phone: 949-555-1234

E-mail:

Pay online at [www.newportbeachca.gov/payments](http://www.newportbeachca.gov/payments)  
RETURN THIS PORTION WITH YOUR PAYMENT

Name:	JONES, KAYLA
Account #:	5402830-12345
Notice Date:	3/23/2017
Due Date:	4/17/2017
Total Amount Due:	\$130.60
Amount Enclosed:	

NPX0505G  
1000000001 00.0000.0001 1/1



JONES, KAYLA  
123-A OCEAN BLVD  
CORONA DEL MAR CA 92625-2830



CITY OF NEWPORT BEACH  
PO BOX 4923  
WHITTIER, CA 90607-4923

00006042017200010278000000130609

**SERVICES**

The front of this Municipal Services Statement can contain charges for one or more services provided by the City of Newport Beach. Those included in your billing will be listed under the "BILLING DETAILS" section. A brief description of the services that may be included on your statement is provided below.

- 💧 **Water Service:** The fixed charge assessed on each water connection is to maintain the water delivery system to your property and is assessed whether or not there is water usage.
- 💧 **Sewer Service:** The fixed charge assessed on each sewer connection is to maintain the sanitary sewer system to your property and is assessed whether or not there is water usage.
- 💧 **Water Use:** This charge is based on the amount of water (measured in Hundred Cubic Feet, HCF. 1 HCF = 748 Gallons) registered by the water meter during the period of time described in the "BILLING DETAILS" section.
- 💧 **Sewer Use:** This charge is based on the amount of water (measured in HCF's) registered by the water meter and is charged at a reduced rate from water.
- 💧 **Multi-Unit:** If your property contains multiple units (duplex, apartments, hotel, hospital) and these units are serviced by a single meter, a fixed fee is charged for each additional residential living unit attached to the meter.
- 💧 **Recycle:** This fixed charge is assessed on all properties that receive refuse collection from the City to pay for third party recycling. The cost of this process is apportioned to each property in an equal amount. The City does not charge for refuse collection.
- 💧 **Establishment Fee:** This fixed charge is assessed when service is established in a customer's name or changed from a tenant's name back into the owner's name.
- 💧 **Fire Medic:** Annual membership fee will cover you and your household within Newport Beach city limits. Guests are also covered in your home. If you are insured, the City of Newport Beach will bill your insurance company and accept reimbursement as payment in full. If you are uninsured, your membership covers you in full for 911 medical services.
- 💧 **Mooring:** This permit fee is assessed on customers who have on-shore or offshore moorings and is based on the size of the mooring.
- 💧 **Piers:** This fixed permit fee is for customers with residential or commercial piers.
- 💧 **Lease:** This service is for customers who lease City owned property.
- 💧 **Transferred Debt:** Unpaid balances on an account in your name that is delinquent or a period greater than 90 days may be transferred to your MSS bill. These accounts can include prior MSS billings, alarms, administrative citations, encroachments, parking tickets, moorings, jail booking fees, damage to City property and other miscellaneous unpaid debts to the City. These delinquencies can be transferred to your active MSS account

**Online Services [www.newportbeachca.gov](http://www.newportbeachca.gov)**

Start or Stop Water Service  
 Contest a Parking Citation  
 Buy a Parking Permit  
 Apply for, Cancel or Update Business License  
 Change Mailing Address For All Account Types  
 Pay City Bills  
 View Past Statements for MSS and Business License  
 Sign Up for Select Alert  
 Many More Online Services Available

**General Information**

1. Fire Medic Membership	(949) 644-3383
2. High Water Consumption/Leaks	(949) 644-3011
3. Recycling/Refuse Service	(949) 644-3066
4. Municipal Services Billing	(949) 644-3141
5. Payment Questions	(949) 644-3141
6. Automatic Payment Program	(949) 644-3141
7. Moorings, Piers, Encroachments	(949) 644-3141
8. Water Rebate Program	(888) 376-3314
9. Balboa Yacht Basin	(949) 644-3034

**Canceling Service** - You may cancel your service by going online to [www.newportbeachca.gov](http://www.newportbeachca.gov) then click on "Service Requests", or you can call (949) 644-3141 and request to have the closing form faxed or mailed to you. Accounts cannot be closed by phone. You will be held responsible for all charges until you close your account regardless of move-out date.

**California is experiencing a severe drought.**

Using water as efficiently as possible is critical in preserving our water supply. Newport Beach is asking everyone to conserve. Visit [www.newportbeachca.gov/water](http://www.newportbeachca.gov/water) for information on outdoor watering restrictions, viewing your water days and available water-savings rebates. For additional information, please call 949-644-3388.

**PAYMENTS**

Payments can be made using your credit card on the Internet at [www.newportbeachca.gov/payments](http://www.newportbeachca.gov/payments), by telephone by calling (949) 718-1999, in person at City Hall (bring your payment stub), or by mail using the return envelope enclosed with this mailing. Payments must be received by the due date on this invoice to avoid additional penalties (postmark dates are not acceptable). The City is not responsible for mail delays or online banking service delays. By presenting your signed check to the City of Newport Beach, you authorize the City of Newport Beach to use the account information from the check to make an electronic fund transfer from your banking account for the same amount as the check. If the electronic fund transfer cannot be completed for any reason, the City of Newport Beach may attempt the transfer two additional times.

**Online BillPay** - Using the City's Online BillPay Program, City of Newport Beach utility customers are able to view and pay their bills online. Customers can use the website to make one-time or automatic payments by debit card, credit card, or ACH (bank account). To sign up for the Online BillPay Program simply enroll by going to [www.newportbeachca.gov/payments](http://www.newportbeachca.gov/payments). Please reference the "NBID #" and account number found on your billing statement.

**Payments not received by the due date are subject to late payment fees.**